

Return Policy

This policy relates to items that are purchased at www.bktnmusic.com. If the purchase was made by a reseller, contact the company from whom the item was purchased.

For online purchases at www.bktnmusic.com:

- Items that are defective or damaged in shipment may be exchanged for the same title within 14 days of delivery. Seller will pay for return shipping.
- Incorrect items may be exchanged for the correct title within 14 days of delivery. Seller will pay for return shipping.
- To exchange an item, contact us via the online Contact Form, or call the number on the packing list or invoice.